



EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT (EISA)

PRACTICAL EISA EXEMPLAR 01

QUALIFICATION INFORMATION																
QUALIFICATION TITLE:	Occupational Certificate: Laundry Worker															
SAQA ID:	117369															
NQF LEVEL:	2															
CREDITS:	60															
DURATION:	One (1) Hour															
TOTAL MARKS:	Competent / Not Yet Competent															
PASS MARK:	Competent															
DATE OF EISA:																
CANDIDATE INFORMATION																
CANDIDATE SURNAME:																
CANDIDATE NAME/S:																
CANDIDATE ID NUMBER:	<table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>															
EISA REGISTRATION NUMBER:	<table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>															
ASSESSMENT CENTRE:																
ASSESSMENT CENTRE ACCREDITATION NUMBER:																

This PRACTICAL EISA EXEMPLAR consists of 14 pages.

GENERAL EISA RULES

1. Candidates to ensure that their Surname, Names, ID Number, EISA Registration Number, Assessment Centre and Assessment Centre Accreditation Number appear on the front of the EISA booklet.
2. Candidates are only allowed to use a black pen for their answers.
3. This is a closed-book EISA.
4. All EISA booklets must be returned to the invigilator in their original condition. No pages may be removed or torn from the booklet, and the removal of EISA booklets from the examination room is strictly prohibited.
5. All cell phones must be switched off for the duration of the EISA.
6. Raise your hand to attract the attention of the assessor when necessary.
7. The invigilator will not assist you with the explanation of questions related to the EISA.
8. Candidates are prohibited from conversing in any manner with other candidates.
9. Candidates may not leave the Assessment Centre venue within ONE (1) Hour of the start of the EISA and in the last 10 minutes of the allotted EISA period.
10. Candidates who engage in disruptive or unruly behavior will be instructed by the invigilator to leave the assessment centre.

I HEREBY CONFIRM THAT I HAVE READ THE ABOVE EISA RULES AND
DECLARE THAT I UNDERSTAND AND ACCEPT THE RULES.

SIGNATURE OF STUDENT

INSTRUCTIONS TO CANDIDATES

1. This practical assessment consists of THREE (3) practical tasks. ALL tasks must be completed.
2. Before proceeding from one practical task to the next, inform the Assessor that the current task has been completed.
3. During the assessment, the Assessor will make observations, take photographs and ask questions that must be answered verbally.
4. The assessment must be completed within ONE (1) Hour.
5. You will be assessed using the attached EISA Rubric.
6. The final outcome of this EISA is either Competent (C) or Not Yet Competent (NYC).

MATERIALS AND RESOURCES PROVIDED BY THE ASSESSMENT CENTRE

The following materials and resources will be provided:

1. Apron
2. Protective gloves
3. Surface cleaner and cloth
4. Laundry bundles
5. Laundry trolley/ laundry bags (optional)
6. Weighing equipment
7. Washing machine
8. Tumble dryer
9. Ironing and finishing equipment
10. Clothes hangers
11. Packaging materials

CANDIDATE NAME/S AND SURNAME												
ID NUMBER												

TASK 1: SORT AND CLASSIFY SOILED LAUNDRY AND PREPARE FOR WASHING

1.1 You are given **Laundry Bundle A** with a mix of fibre types, delivered by Mrs Dlamini. Your task is to inspect the textiles, identify stains and sort into different loads ready for washing.

1.1.1 Inspect each laundry item to check for stains, dirt, or damage.

1.1.2 Sort them into groups of similar items for washing. You need NOT consider the weight of the loads.

1.1.3 Complete the laundry docket below with the required information and note any anomalies/ defects.

LAUNDRY DOCKET		
Customer Name: <i>Mrs Amanda Dlamini</i>		
Laundry item	No of items submitted by client	No of items received by laundry
Shirts/Blouses	1	
Pants/Trousers	1	
Skirts or Dresses		
Jackets/Coats		
Overalls/Uniforms		
T-shirts	2	
Bed linen (bed sheets, pillowcases, duvet covers)	3	
Towels (bath, hand, kitchen)		
Table linen (tablecloths, napkins)	7	
Blankets/Curtain		
Other items (special fabrics, delicate garments)	1	
TOTAL NO OF ITEMS	15	
Special Instructions: <i>Delicate scarf included. Napkin stained.</i>		
This section reserved for staff use only:		
Anomalies/ Defects:		
Special Comments:		
Received By:		
Signature:		

Before starting the next task, notify the Assessor that you are ready to be assessed.

The Assessor will take a photograph of this page.

TASK 2: USE MACHINES AND CHEMICALS TO CLEAN SOILED LAUNDRY

2.1 You are given **Laundry Bundle B** which is ready for washing, a washing machine and tumble dryer.

2.1.1 Choose the correct washing cycle/ programme for the laundry load. You need NOT consider the weight of the load.

2.1.2 Choose the correct drying cycle/ programme for the laundry load.

Before starting the next task, notify the Assessor that you are ready to be assessed.

TASK3: CONDUCT FINISHING FUNCTIONS FOR LAUNDRY OPERATIONS

TASK 3.1: Check finishing equipment

3.1 You are given **Laundry Bundle C** and ironing and finishing equipment including tumble dryers, garment pressers or steam pressers, and interlock switches.

3.1.1 Inspect finishing equipment to ensure they are safe for use.

3.1.2 Remove the dried items from the tumble dryer and check the items for damage or poor quality.

3.1.3 Choose the correct settings for the ironer according to the requirements of the items.

Before starting the next task, notify the Assessor that you are ready to be assessed.

TASK 3.2: Check items, package and dispatch finished clean laundry

3.2 You are given cleaned and finished **Laundry Bundle D** and packaging materials.

3.2.1 Inspect the items for stains, cleanliness, and finishing quality.

3.2.2 Pack the finished items with appropriate materials.

3.2.3 Assemble and prepare the finished goods for dispatch.

Notify the Assessor that you have completed this task and you are ready to be assessed.



ASSESSOR USE ONLY

EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT (EISA)
EXEMPLAR 01 PRACTICAL EISA – RUBRIC

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ASSESSMENT CENTRE:													
ASSESSMENT CENTRE ACCREDITATION NUMBER:													
ASSESSOR INFORMATION													
ASSESSOR NAME/S AND SURNAME:													
DATE OF ASSESSMENT:													

THIS EISA RUBRIC CONSISTS OF THREE SECTIONS:

SECTION A: OBSERVATION TOOL

SECTION B: PHOTOGRAPHIC EVIDENCE

SECTION C: FINAL ASSESSMENT OUTCOME

SECTION A: OBSERVATION TOOL

Task no	Description of task/ assessment criteria	Competent (C)	Not Yet Competent (NYC)	Additional evidence recommended	Assessor Comments
	Apron and protective gloves are worn throughout the assessment (PPE).			Photograph	
ELO 1: Sort and classify soiled laundry items and prepare loads for different washing programmes					
1.1.1	Laundry items inspected to check for stains, dirt, or damage. <u>Questioning:</u> 1. Why did you separate the stained napkin from the rest of laundry bundle? 2. Why did you separate the scarf from the rest of the laundry bundle?				
1.1.2	Laundry items grouped and sorted into bundles for washing. <u>Questioning:</u> 3. What rules did you follow when sorting the laundry?			Product sample- photograph	
1.1.3	Laundry docket filled out with the number of items received. Heavy stains or damaged items recorded. <u>Questioning:</u> 4. What would you do if you counted one less t-shirt compared to the number of t-			Product sample- photograph	

Task no	Description of task/ assessment criteria	Competent (C)	Not Yet Competent (NYC)	Additional evidence recommended	Assessor Comments
	shirts indicated by the client on the laundry docket?				
ELO 2: Use machines and chemicals to clean different loads of soiled laundry items to prescribed specifications					
2.1.1	Correct washing cycle is chosen <u>Questioning:</u> 1. Why did you choose this wash programme/ cycle?				
2.1.2	Correct drying cycle is chosen <u>Questioning:</u> 2. Why did you choose this drying programme/ cycle?				
ELO 3: Conduct finishing operations and prepare cleaned laundry items for dispatch to different customers					
3.1.1	Ironing equipment checked to make sure they are safe to use. <u>Questioning:</u> 1. What are some of the things you checked to ensure the ironing equipment is safe to use?				

Task no	Description of task/ assessment criteria	Competent (C)	Not Yet Competent (NYC)	Additional evidence recommended	Assessor Comments
3.1.2	Dried items are taken out of the tumble dryer and checked for damage or poor quality.				
3.1.3	Correct settings for the ironer is chosen according to the requirements of the textile. <u>Questioning:</u> 2. Why did you choose this heat setting? 3. What would you do if the tablecloth is torn?				
3.2.1	Items inspected for stains, cleanliness, and finishing quality. <u>Questioning:</u> 1. What would you do with un-ironed t-shirt?				
3.2.2	Finished items are packed.			Product sample- photograph	
3.2.3	Best practice is followed when preparing or sending out the finished goods. <u>Questioning:</u>				

Task no	Description of task/ assessment criteria	Competent (C)	Not Yet Competent (NYC)	Additional evidence recommended	Assessor Comments
	2. What are some of the general rules when preparing or sending out the finished laundry items?				

SECTION B: PHOTOGRAPHIC EVIDENCE

Item no	Description	Photograph (insert)
1	Apron and protective gloves are worn throughout the assessment (PPE). This photograph is also used to identify the candidate.	

Item no	Description	Photograph (insert)
2	1.1.3 Completed laundry docket.	
3	1.1.2 Laundry items are grouped and sorted into bundles for washing.	

Item no	Description	Photograph (insert)
4	3.2.2 Finished items are packed.	

SECTION C: FINAL ASSESSMENT OUTCOME

Exit Level Outcome	Task	Competent (C)	Not Yet Competent (NYC)
1. Sort and classify soiled laundry items and prepare loads for different washing programmes	Task 1		
2. Use machines and chemicals to clean different loads of soiled laundry items to prescribed specifications	Task 2		
3. Conduct finishing operations and prepare cleaned laundry items for dispatch to different customers	Tasks 3.1 and 3.2		

FINAL OUTCOME: COMPETENT / NOT YET COMPETENT *(Tick whichever is applicable):*

ASSESSOR COMMENTS:

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FEEDBACK PROVIDED TO CANDIDATE: YES / NO *(Tick whichever is applicable):*

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ASSESSOR SIGNATURE

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DATE

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CANDIDATE SIGNATURE

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DATE

MODERATOR FEEDBACK:

UPHOLD THE FINAL RESULT: YES / NO *(Tick the applicable response):*

MODERATOR COMMENTS:

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ASSESSOR SIGNATURE

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DATE

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MODERATOR SIGNATURE

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DATE